



# Poco AG Return Information Sheet

Name	
Address	
Telephone number	
Email address	
Best contact method (if required)	
Best time for contact (if required)	
Delivery address for replacement	

## Optional Information

Has the pack been inspected before sending?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Was anything found as a result of that inspection?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
If 'Yes' to previous question what was found?		

## Returning your Poco AG

### How to arrange the collection & return of your pack

**Step 1** Please contact Osprey Europe Ltd during office hours (Monday- Friday; 8:30am-5:00pm) on 00 44 (0)1202 946 444 or poco@ospreyeurope.com to provide us the information to arrange a collection by courier.

**Step 2** We will arrange a collection on your behalf and provide confirmation to you via email.

**Step 3** Please package your Poco AG for shipping (including a copy of this form) and pass it to the courier as agreed.

Thanks in advance for your cooperation and understanding.

For office use only	
Date pack received	
Product received	
Inspected by	
Outcome	
Date replacement requested	