

SURNAME:

ORDER NUMBER:

Tell us why you are returning your goods



| QTY | STOCK CODE | DESCRIPTION | PRICE | REASON CODE | IF 'OTHER' PLEASE STATE |
|-----|------------|-------------|-------|-------------|-------------------------|
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| REASON CODES |
|--------------------------------|
| 1. Wrong item received |
| 2. Incorrect volume |
| 3. Wrong backlength |
| 4. Arrived too late |
| 5. Product not as described |
| 6. Colour not as expected |
| 7. Faulty (please explain why) |
| 8. Other (please explain why) |

We want all of our customers to be 100% satisfied with their new Osprey pack. If for any reason you are not happy, we offer a 30 day returns policy - simply follow the steps below:

- 1) Complete the form above to tell us why you're returning your item.
- 2) Put the item(s) you wish to return in the box.
- 3) Cut out the return label opposite and attach to the box.
- 4) Enclose this form, then seal the box securely.
- 5) Take to your local Post Office, remember to ask for a receipt for proof of postage.

Items must be returned in new condition, with the original packaging, labels and your receipt.

→ Affix this label to box →



Web Returns
 Osprey Europe Returns
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